

WebConsult User Guide



Contact Us

For Assistance with WebConsult contact Program Support Email: RCSupport@HealthHelp.com Phone: (800) 546-7092 Fax: (888) 209-5960



Login

Just go to <u>https://portal.HealthHelp.com/WebConsult</u> to access WebConsult. You will be prompted to login. Remember, your user ID and password are case-sensitive. Contact our support team above if you need assistance.

WebConsult is an easy way to request your procedure and print your authorization online. It will be helpful to have your patent's records in front of you to complete the 7 easy screens. This guide provides an overview of each screen and the features of WebConsult.

- WebConsult Screens
 - o <u>Home Screen</u>
 - o <u>Member</u>
 - o <u>Provider</u>
 - o <u>Procedure</u>
 - o <u>Assessment</u>
 - o <u>Facility</u>
 - o <u>Appointment</u>
 - o <u>Authorization</u>
- Special Instructions
 - o <u>Medical Oncology</u>
 - o Orthopedics (Musculoskeletal)
- <u>Clinical Review Process</u>
- <u>Status</u>



WebConsult Home Screen

The home screen is where you will start any new authorization request and access a variety of tools and resources.

- 1. On the upper right-hand part of your screen you will always find our toll free number so you can call us with any questions. There is also an online tutorial right below our phone number
- 2. The panel on the right side has a variety of resources including a downloadable user guide
- *3.* To start a new request all you need to do is enter the Member ID in the box at the top and press the START button
 - Just follow the prompts on each screen and click on the help icons if you need more information
 - Since this is your first time using WebConsult, we suggest that you press the Guide Me link on each screen after the home screen for specific instructions
- 4. We provide you with data on your home screen to let you know your typical ordering habits
- 5. Physicians
 - For users with 12 or less physicians in their profile: Your physicians are listed on the home screen as well. Use the Add Physician link if additional doctors are needed or if you need to include your doctors for additional payors
 - For users with over 12 physicians in their profile: Use the Add Physician link if additional doctors are needed or if you need to include your doctors for additional payors



- 6. Your WebConsult requests made in the last 14 days will be displayed in the center of your home screen. Here you will see the status of each request, you can print your authorization when completed, request an edit of cancel the request. Also, if your request is in clinical review you will see an upload link so you can easily deliver documentation directly to our clinical review team
- 7. At the very top is a REQUEST STATUS link where you can view status of authorization request submitted up to 90 days past. Your logout button is also on the top right of your screen.
- 8. Important updates -
 - Any new updates to WebConsult or your authorization process will be displayed at the top of your screen







CONSULT WELCOME AARON PHOENO	HOME REQUEST STATUS LOCOUT
Welcome to WebConsult Se (a) STAT YOUR PROCEDURE REQUEST Instructions: To start your procedure request, you will need the member's ID number. Please be sure to type the member ID exactly as it is displayed on the member's insurance card, including any spaces or dashes. For assistance in obtaining the member ID please call our Program Support desk at 600-544-7092.	Erst TMM VENTOR Erst TMM VENTOR An experimented Health Help soperative is generated by the help sope with this procedure request. Just call Poster Subject To Personal Justice and Subject To Personal Justice and Subject To Personal Subject To Persona Subject To Persona Subject To Persona Subject To Personal Subje
Procedure Requests	HELPPLS, THE NEWS

MEMBER SCREEN

The member entered will be displayed for your confirmation. Please verify the member name and date of birth with your records. The member plan will also be displayed. If the member has more than one plan select the plan to be applied to this procedure.

COMMENT WELCOME SUMMALEN MESSE								HOH	IE REQUEST STATUS LOODUT S
HENT DROCEDURE REQUEST FOR YEST	DATIENT, JOHN BIDCO7788	042 RC07788847 Member DOB: 2/12/134	15	1					
BER SELECTION				_				_	
ealth Plan	Member #	Name	008	MF	Address	Phone	Plan Code	Plen	Eligible Dates
EBCONSULT TEST PLAN	8007786042	TESTRATIENT, JOHN	2/15/1945	м	3985 WEST TEST STREET GRAND RAPIOS, MI 48501	(00)552-005	TESTPLAN2		8/23/2013 to 1/19999
TACT INFORMATION									(CLUBERNE) (HELLP)
act Phone (name of the second se									
ect Phone (narionalis) 16(582-1805 fulle Type wmail-UnScheduled									v
ted Phone presented n6j582-1805 nuw Type ommai-UnScheduled									(title
ten Phone purchashing NG(582-1805 stule Type orrmal-UnScheduled HOURE TYPE SELECTION seture Type Hect One									پ (۱۹۵۵)



You will also be prompted to select the *Schedule Type* on this screen. Most procedures will be *Normal-unscheduled* because the authorization should be secured before making the appointment.

In the event that you need to schedule a STAT case a prompt will display the definition of STAT or urgent and you must check that you agree with these conditions in order to proceed with a STAT request.

STAT- EUROPTED CARE ATTESTATION
Per CMS, Medicare Managed Care Manual, a physician can indicate that applying the standard time for making a determination could seriously jeopardize the life or health of the enrollee or the enrollee's ability to regain maximum function. In order to expedite this review, please follow the instructions below.
L Design confirm the following statements acculy in this schularion
Applying should should be making a determination on an anotaxy appointable to the and head to this interaction of this member of the anotaxis ability is region maximum function. The remeter metalic interact head is interact their interactions and provide should be and the anotaxis ability is region maximum function. The remeter metalic interact head is absorbed in the provide should be and the anotaxis ability is region maximum function. The remeter metalic interact head is reader that region and anotaxis ability is region maximum function.
Instituti the adjust blatments apply
2 In case a peer-to-peer discussion is needed to finance this request, plastic provided the following information
Name of the physiological sessions
Poure Number
(This information is being collected to avoid any delay in completing the expectated review in a timely feation and not cause any delay in the members case.)

Finally, select the *Procedure Type* using the drop list. The procedure types listed will vary depending upon the Member's health plan.

PROCEDURE TYPE SELECTION

Procedure Type

Cardiac Cath

Cardiac Implantable and Wearable Devices Diagnostic Imaging Echocardiography Interventional Cardiology Medical Oncology Musculoskeletal (MSK) Oncology Biopsy and Surgery Percutaneous Coronary Intervention (PCI) Radiation Therapy Sleep Transplant



PROVIDER SCREEN

On the provider screen you can select the ordering physician and practice.

🗲 🕜 🔯 https://ust.putol.Neathbldp.com/phoeni/Physiciet.seps File Edit View Facultus Tools Help	요 - 弟 다 📓 Physician Page 🛛 🗙				- 0 <u>×</u> A + 0
CONTRAT WELTONE RUNALLEN NEEDE					HOME REQUEST STATUS LOCOUT SE-
					sattensiamen
CUBDENT PROCEDURE REQUEST FOR TESTINATIENT, JOHN #RC0778#042					
Member Name: TESTEXTIENT, JOHN Member Number: 9007788042 Member	DOB:2/5/545				
DHYSICIAN SEARCH					
Search By Lett Name have a gain in view of the back damage of the back of the sea in the second seco	and providing one is all as proposition.)				
PHYSICIAN SELECTION					CUIDENE)(THEF)
Selected Physician Interimentation		Physician NPI			
Fex Number* (series ing)		Office Phone * series	94)		
 I confirm that the fax number provided is correct. 		Direct Phone materia	665		
 There is no way for me to confirm the fax number for this physician. 		(<u> </u>]			
Practice Tex ID House and a		Specialty			
*Bequired Field		Select One			*)
DOACTICE SELECTION					сонгаст из ное сервестноны
		Previous New ()			
<				-	>
					• 🙀 71 1 - 142.PM

Just place your cursor in the *Physician Search* box and doctors in your profile will appear for you to select. If you have a large number of doctors just start typing the last name and your physician will appear.

NOTE – Physicians can be added to your profile using the Add Physician form on your WebConsult Home Screen or by contacting Program Support



PHYSICIAN SEARCH	
Search By Last Name Search physician by entering the first few characters of the last name. (You have no Ordering Providers: Please contact resupport Chealthhelp carry to set up you	rproviders.)
(1	
ADAM W. BAKER, 1192587	
ROGER ESPINOSA, 350338	
LARRY FIORENTINO, 854374	
DANIEL W. KARAKLA, 869765	
RONALD C. SEGURA, 1301507	
Paula L. Springer, 757297	
RONALD M. TADDEO, 916455	
LAVANYA TESTDOCTOR, 1027798	
O I confirm that the fax number provided is correct.	
O There is no way for me to confirm the fax number for this physician.	
Practice Tax ID (3 Digit Number)	

Be sure to verify the phone, fax number and tax ID. Select the physician practice where the member is being seen before you continue to the next screen.

PROCEDURE SCREEN

On this screen we will gather the details for your request. Just work from top to bottom starting with the procedure code, then the body system, diagnosis code and finally the indication.



C S https://www.factionstander.com/phaseric/PDNPocent	breauge D = 🔒 C 🔯 CPT Page 🔅			- 0 × 0
CONVERT METOCHAC STREETE				HOME REQUESTISTATUS LODGUT 🖄-
	(i)			
		assessment	Malain alkowinker	· sufficienting
CURRENT PROCEDURE BEQUEST FOR TESTPATIENT, JOHN #BCC	DYTBBOA2 DOB 2061945 DX TESTDOCTOR LAWAWA	Ordering Practice.	TEST AUSTIN FAMILY PRACTICE	
SEARCH FOR PROCEDURE (My Clock Electron List) Search by Name		Search by Code		(KWE)
*Salect Procedure				Search
Medality Cansult				
DIACNOSIS SELECTION				CUDINE (HRLP)
(See My Reart CALCodes) Search by Name		Search by Code		Search
*Select Disgnosis				
				◆ 通行 10 1642PM

For the Procedure Code use the *Search By Code* or the *Search by Procedure* to locate the code you need.

SEARCH FOR PROCEDURE		(Clarker)
(My Quark Strencton List.) (My Breart Pricedum Cates.) Search by Name	Search by Code 70553	Search
Select Procedure		
Select One 70553 – MRI BRAIN STEM WO & WDVE		
Modality MDI		
Consult Please select a Body System, Indication, and Diagnosis Code to continue		

Your *Diagnosis Code* can also be located by searching by name or code

OVAGNOSIS SELECTION		CUICE ME (PHELP)
(See My Bicard DX Carles) Search by Name	Search by Code	
Unspecified lack of coordination)()	Search
*Select Diagnosis		
Select One DZ79 Unspecified lack of coordination		



We will need the *Indication* which you can choose from the drop list on this screen. Choose the *procedure modifier* as needed for procedures related to the extremities such as knee, foot, hip, etc.

Procedure Modifier Proceeders to concerne the concerned to see	•
Body System and Indication	
Ealert Body System	
(Brain	•)
Select Indication (Help me choces an Indication)	
Known /Suspicion of Multiple Sclerosis (Demyelinating Disease)	*)
NW Add this next procedure to My Quick Selections	

You can get help locating the indication by clicking the *Help me choose an indication* link

Indication Selection Assistant	×
Use this tool to help you search for and select an indication. Start by typing keywords related to the patient's condition i.e. "breast cancer staging" or "joint pain"	SI.
Start typing keywords related to the patient's condition	
Select Indication	

NOTE: It is important that you provide HealthHelp with the appropriate and most relevant indication. Choose the primary reason why the doctor is ordering this service. An indication choice of "Other" or an irrelevant indication will likely require clinical review.

ASSESSMENT

On the assessment screen you will be presented with a list of questions. These questions are related to the procedure requested and the indication you choose on the *Procedure Screen*. We have arranged the questions in categories you will find in the patient's chart to help you locate this information.



	https://test.portal.healthhalp.com/pho	reno Proto-Aussiment.sipi D = 🔒	d 🔛 Assessment Page	×				-
🗊 cown	er Weltooke Rikellen Arese						HOME REQUEST STATUS	rocon. #-
CURRENT	PROCEDURE REQUEST FOR TESTPATIE	INT, JOHN #RC07788042 DOB: 2/15/1945		Quanta 1				
04	Ordening Physician Ordening Bractice: Procedure Tracking II: Procedure:	DY TESTOCTOR, LAWAWA TESTAUSTIN FAMILY PRACTICE ID442586 70551- MDI BRAIN STEM WO & WOYE		Nodality / Body System Indication Diagnosis: Assessment Info	MDI Brain Krown Ricspronn of Multiple Sciences/Den R225 - Unigied field lack of coestimation Test Rayor / WEBCONSINT TEST PLAN	yet inating Diserce		=
Previous Previous A Shink Pr	ASSESSMENTING FOR THIS DATIENT assessmenting for the current geocacture evilua Assessments for this Fairwite)	for the same member have been bound within the paid ((vienelina					(IHEP)
ASSESSME MRI Brain	NT PANEL : Known /Suspicion of Multiple Sciercui	s (Derrysfirsting Disease)						(CANCE)
History								
	o or hemiparesis/sensory deficit (weakin M5 wiworsening gymptoms ad Datuteance orient with Tysabri brain MRI gwaler than Emonths ago	es or numbriess)						
D Last								
D Last								
D Last Findings D Limit Limit	o or hermiparesisiblensory deficit (weaking of coordination	es or numbriess)						
C Let Findings C Limi Limi NCT	o or hemparesidensory deficit (weaking of coordination	es o' numbres)						

Review the questions carefully and check those that apply to your patient. A checked question means "yes" and an unchecked question means "no" or "unknown".

As you hover over a question you	ASSESSMENT PANEL				
may help you.	MRI Brain: Known /Suspicion of Multiple Sclerosis (Demyelinating Disease)				
	History				
	Disruption in the field of vision (ie. blurred, double vision etc.)				
	H/O MS w/worsening symptoms				
	Visual Disturbance				
	Treatment with Tysabri				
	 Last brain MRI greater than 6 months ago 				
	Findings				
	Limb or hemiparesis/sensory deficit (weakness or numbness)				

After you have reviewed and answered the questions press next to finalize your request.



FACILITY SCREEN

The Facility Screen allows you to search for the rendering facility where the services will be performed.

File Edt V	https://wst.postal.healthhalp.com/pho /iew Favoritas Tools Halp	nicTacity.aps 🔎 + 🛎 d 🧧	Facêby Page ×				- 5 X h + D
Cover.						REQUEST STATUS	LDODUT 12-
				Ø			
CURRENT	PROCEDURE REQUEST FOR TESTPATIES	IT, 30HN WRCD7788042 DOB: 2/15/1945		_			
9.0	Ordering Physician: Ordering Practice: Procedure Tracking # Procedure:	Dr. TESTDOCTOR, LAWANYA TEST AUSTIN KAMLY PRACTICE 10442286 70555	Modality / Body System Indication: Diagnosis	Bisen Nitolen, Suspicion u 6029- Unspecified I	Multiple Sciences (Dempethating Disease) ack of coordination		=
FACILITY S	IEADCH						(11) (11)
By Name			By HH Fac, ID		By Federal Tax ID		
By City				By County			
Or Hiles In	om Physicien 2(p)78733)			Or Miles from Member 20(49501)			
Special P	Facility Selection Options Readon	uar oty ane	v) (<u>x</u>			
Search	 a Ordering Check this box if the rand Now 	reing facility is the aeroe as the ordering facility grass. Search h	low-and solved the facility				-
IMAGING F	FACILITY						(1002)
			(Prevo	us Next			
<	2 % 5 5 1	0 0 4 4 5 6 5 7	3 2 3			10	> /д () 1:54 РМ

You may find the *Miles from Member Zip* to be a convenient way to locate a facility near the member. You can also search by *facility name*. Please remember that the location may have a dba. *Tax ID* search will list all facilities in the tax ID. You can also narrow your search using the *City* and *County* search fields. Contact Program Support if you are unable to locate your facility.

As you use WebConsult the program will remember you and your *recently selected facilities*. Use this feature to easily locate facilities you have recently scheduled to.

NOTE: Some health plan markets or member plans may have special guidelines for scheduling. Follow the prompts on your screen for specific instructions.

Once you locate and select the rendering facility press next



By Hame By Hill Fac, 10 By Fee advanced by Cruety By Cruety By Cruety	teral Tau ID
advanced avoid avo	
by Charles By Charles	
a Miles teres Physican Zip/TRZb) Cr Miles teres Physican Zip/TRZb) Cr Miles teres Physican Zip/TRZb)	
	(11)
Select Facility Address	Scheduling #
ADVANCED OUTPATIENT IMAGING 188663 1640 WEALTHY GRAND RAPIDS, MI 495462373(kmit)	(05)(774-7638)
0 ADVANCED RADIOLOGY SERVICES 498371 1900 WEACTHY ST SE STE 390 GRAND BARDA, M 4850/WHIG	1966),569-9290
O ADVIANCED RADIOLOGY SERVICES (INPLITADESISA) TYDER2 3264 N EVERCEPEN DRINE GRAND RAPIDS, MI AKEDSKAWE	(698)363-7272
0 ADVANCED UBOLOGY (NO10735350278) 45526 4070 LAKE DD 55 STE IOLI, CRAND DARJDS, MI 48566-8294(Namt)	(606)459-477

APPOINTMENT SCREEN

The last information we need is the appointment. If the appointment date is unknown you may select today's date. The appointment time is not required.

Cda V	https://text.portal.healthhalp. iew Favoritas Tools Help	com/phonesc/Appointment.espe	,D = ≝ C SAppointment	Paga ×						• • •
) cownu										
		(8)								
JRIGENT I	PROCEDURE REQUEST FOR TE	STPATIENT, JOHN #RC07768042 DOB: 2/15/19	45		terrer bing					
0	Ordering Physician	Dr. TEETDOCTOR, LAVANYA	Modality / Body System	Brain			imeging Facility	ADVANCED OUTPATIENT	MAGING 188863	
-	Ordering Practice:	TEST AUSTIN FAMILY PRACTICE	Indication	Known /Suspicion of	Muttiple Sciences (Demyel	nating Diseasel	Address	1840 WEALTHY GRAND RA	CID6, MI 49546-2379(Kent)	
	Procedure Tracking #:	10442558	Diegnosis	3077.9 - Unspectfed la	ack of coordination		Scheduling Phon	E: (876)774-7838		
	Procedure:	70553								
spointme	ent Time ant Time antiment Time Linferstoon int, procedure for this member	0								
				125						
				(C Previous Next	0				
				S Creation - Contract	rright 2011. Hearthfinio: All right Isrland: Chine, Suite 1900 (Houde	a rasefued. n. Texas 77060				
				Phane (28) 447-7000 [Tail	free (802)-405-4417 (Sales: (87	0 aermari uwitasi mruse				
				(H)	(PRAC)					
-				MERITUNELD		Concernation of the		_		>
Ball	2 6 2 3								9 1 9 1	11. 113

http://www.healthhelp.com | © 2018 HealthHelp. All rights reserved. 16945 Northchase Dr #1300, Houston, TX 77060 (281) 447-7000 Page 13 of 27



Use the calendar to select the appointment	APPO	INTME	NT						
date	Choose Date								
			_ Jun	e 20	18		>		
	Sun	Mon	Tue	Wed	Thu	Fri	Sat		
	27	28	29	30	31	1	2		
	3	(4)	5	6	7	8	9		
	10	11	12	13	14	15	16		
	17	18	19	20	21	22	23		
	24	25	26	27	28	29	30		
		2	3	4	5	6	7		

AUTHORIZATION SCREEN

Your final screen will provide the results of your request. The example below is an authorized procedure request. Use the print link to print or save your authorization. You may also print the authorization from the home screen.



	https://test.purial.healthh	selp.com phores: Authorization.args Help	우 - 🔒 C 🔯 Authorization	s Paga X			
Image: Source of the source	WHERE WELTONE JUNCLES IN	1969 2006					HOME REQUEST STATUS LOCOUT
Image: Signed and sign							~
Ordering Physicing D. EEDDOC CODE, LUNNIA Maising Angele physicing Imaging Parking: Address: BudgeLiny Calcols Datability Mode/CDD (Maising Parking: Address: BudgeLiny Calcols Datability Mode/CDD (Maising Parking: Descendence BudgeLiny Calcols Datability Mode/CDD (Maising Parking: BudgeLiny Calcols Datability Mode/CDD (Maising: BudgeLiny Calcols Datability Mode/CDD (Maising: <th< td=""><td>IT PROCEDURE REQUEST FO</td><td>R TESTPATIENT, JOHN #0C07798042 DOB: 2/15/19</td><td>945</td><td>(i) see to.</td><td></td><td></td><td></td></th<>	IT PROCEDURE REQUEST FO	R TESTPATIENT, JOHN #0C07798042 DOB: 2/15/19	945	(i) see to.			
Original productions TEST AND/INFORMATING DESCRICE Indextediors Non-Nucleadio and Municipa Generals (Denoisations) Addressis Mademicity and Descrictions, Mademicity (Denoise), Ma	Ordering Physician	DI, TESTDOCTOR, LAWANYA	Modality / Body System	Ban	Imaging Facility:	ADWARCED OUTPATIENT INVA	GING 188663
Network Notal Network Op/Sold Receive 003 Appenditures 00/Sold	Ordering Practice	TEST AUSTIN FAMILY PRACTICE	Indication	Known /Suspicion of Multiple Sciencess (Demyelineting Disease)	Address.	1840 WEALTHY GRAND RAPID	/5. MI 43546-2379(Kent)
EXERCICY: EXERCICY:	Procedure	70553	configurate.	All 1.5 - Mildher and Mile is rescardeness.	Appointment:	06/9/2018	
you for completing your request. make note of plots and/obtion number and print the subviction by using the fin above. Invanition are many the best house you on than the house some and the house invanition of the subviction number of the subviction number of the subviction number of the subviction number of the subviction of the sub	PRINT YOUR AUTHORIZA	A4296					
Lyou do compleand your inqueit mark not ally una instruction humber and writing of the fair store. Instruction provide differ is on the Linearchine for Holds instruction and when the provide differ is on the Linearchine for Holds instruc- ing provide differ is an interview. Click Hold is provide the attribution of the Linearchine for Holds is provide the attribution of the Linearchine for Holds Const Holds Storewise 2000 All Anterview. All systems and systems Storewise Tool Storewise.	Ove						
Issuediment and humid pro Mand Beause prior and state in the Issuediation refers. In provide the post of the same memory. Click Hore a procedure for the same memory. Click Hore B Capers 1200 Francesons B Capers 1200 Fran		request on number and print the authorization by using the	e link above.				
a procedure for the same memory. Click Hore a procedure for a different invention. Click Hore	you for completing your r make note of your authorizatio						
a procedure for a different invanitant Color Ellero Bi Copergis 2011. Hauteriou, 34 option second. BioConstruinted (Dec. Sec. 100).	you for completing your r make note of your authorizatio transactions are normally not t only when the provider office i	Nexed because you can obtain the transaction online is on the phone to confirm fax number for HIDAA re	easons.				
8 Copyrg 11 2017. Hoad Marso, Mingdon swand 1920. Glandrina (2014. San 2020) Frankrika (2014)	you for completing your r make note of your automation transactions are retimally not to only when the provider office of r another procedure for the sa	Saved because you can obtain the transaction and n is on the phone to contine fax number for HBVA re memerater, CIICk Hore	easone.				
IF Capety as 2010 Environment, All register maximal, URECompetitional Color, Sanz 2020 (Instance, Thure 2010)	you for completing your r make note of your autoorlatio transactions are rermsky not 1 only when the provider office of r another procedure for the sa- a procedure for a different me	Anext because you can obtain the transaction right is on the phone to contrim fuctioninger for HDVA re one member, Click Here ember, Click Here	essoine.				
	you for completing your, make note of your automation transactions are instantially not 1 only when the consider office i only when the consider office i a procedure for a different the	And because you are other in the handschor odds is on the phone to contrim flux number for HDMA in mice member. CILCK Higher entain: CILCK Higher	e esofra.				
Press 27 40-100 (119-40-100) (19-40-40) (19-40-40) (19-40)	you for completing your, make note of your autonization make note of your autonization computing and are autonized on only when the provider office is only when the provider office is a procedure for the sa-	Nend Houseau pou car ottekni Me trevestion poh to the globol cost official for an unit ine mender, Citck Here entite: Citck Here	000)/ff.	B Copyright 2011 Final Print, M Angels, Inserved BBC Natritives Dirk, Sark 2010 (Inserved)			

SPECIAL PROGRAMS

The Medical Oncology and Orthopedics (Musculoskeletal) programs have a slightly different workflow we will describe for you here. Your initial member, physician/'practice and procedure type entry is exactly the same for these programs.

Medical Oncology

Medical Oncology is ordered as a regimen which typically includes a group of drugs and sometimes growth support or antiemetic. The best way to prepare your Medical Oncology request is to first use the Medical Oncology Regimen Search tool located on the home screen before you start. Locate the regimen that covers the drugs, cycles and doses you need and make a note of the regimen ID.



The Medical Oncology Regimen search tool allows you to search our database of regimens by cancer type, indication or use keywords from your regimen such as a drug name or procedure code. You can download the listing as a reference tool.

8			Medical Oncology Regimens - Internet Explorer	
H			Moving Healthcare Forward.	P î
	HealthHelp Regi including drug, d Use the Medical Cancer Type. Y multiple procedu Print HealthHelp	imen Codes have beer losage, and frequency Oncology Regimen Lo su can then further filte rre codes or descriptior 's Medical Oncology R	a created for Medical Oncology ordering convenience representing standard treatment regiment to allow for more efficient processing of your request. okup tool to search for treatment regimens requiring a prior authorization. Start by selecting th the results by selecting an Indication or Regimen Name. You can also filter by searching for 1. egimens by clicking the printer icon	ns, ne one or
MEDI		REGIMEN LOOKLIP		
Cancer	Туре:	Bladder	✓	
Indicati Regime Procedu Procedu	ion: in Name: ure Code: ure Description:	Select one Bladder Cancer: Peri Bladder Cancer: Loca Bladder Cancer: Loca Bladder Cancer: First Bladder Cancer: First	operative Chemotherapy (Neoadjuvant/Adjuvant) ally Advanced or Metastatic Disease: First-Line Therapy ally Advanced or Metastatic Disease: Second-Line Therapy (Palliative) -Line Radiosensitizing Chemotherapy -Line Radiosensitizing Chemotherapy with Conventionally Fractioned Radiation	
				^
	Regimen Code	Regimen Name	Regimen Description	11
	Bladder Canco	er: First-Line Rad	iosensitizing Chemotherapy	
	BL036	Paclitaxel + Cisplatin	Oncology - Bladder: Paclitaxel 50 mg/m2, IV, days 1, 8, 15, every 42 days, 1 cycle; Cisplatin 15 mg/m2, IV, days 1-3, 8-10, 15-17, every 42 days, 1 cycle; followed by cycle 2: Paclitaxel 50 mg/m2, IV, days 1, 8, every 42 days, 1 cycle; Cisplatin 15 mg/m2, IV, days 1, 2, 8, 9, every 42 days, 1 cycle (J9267,J9060,J9267,J9060)	
	BL037	Gemcitabine	Oncology - Bladder: Gemcitabine 75 mg/m2, IV, days 1, 8, 15, 22, 29, 36, every 42 days, 1 cycle (19201)	
	BL046	Cisplatin	Oncology - Bladder: Cisplatin 20 mg/m2, IV, days 1-2, every 7 days, 7 cycles (J9060)	
				Ŷ



Keep the regimen code handy and begin your authorization request starting with the Member ID on the home page and select Medical Oncology on the Member screen.

PROCEDURE TYPE SELECTION
Procedure Type
Select One
Cardiac Cath
Cardiac Implantable and Wearable Devices
Diagnostic Imaging
EC Select proper Procedure Type
Int ervencional cardiol ogy
Medical Oncology
Musculoskeletal (MSK)
Oncology Biopsy and Surgery
Percutaneous Coronary Intervention (PCI)
Radiation Therapy
Sleep
Transplant

Select your Physician and Practice and proceed to the Procedure Screen.

BODY SURFACE AREA
Height 6 ft 8 in
Weight 210 Ibs
Body Surface Area: 2.32 m ²

Enter the patient's height in feet and inches and the weight and the body surface area will be calculated for you.

Next provide the Diagnosis code using the Search by Code or Search by Name and choose the cancer type from the drop list.



File Edit View	ttps://text.picital.healthhelp. Favoritas Tools Help	.com/phoens/MedGincDX.aspx	D + ê C 🞇 WebC	onsylt Dot Net Page 🛪					= # <mark>×</mark> n * ¤
(1) conner								нон	e BEQUEST STATUS LOCOUT 🗄 -
			B						
CURPENT PRO	CEDURE REQUEST FOR T	ESTDATIENT, JOHN #DC07788042 DOB :	2/15/1645	h .	1				
04	Indening Physician		Dr. TESTDOCTOR, LAW	ANYA.		Grdening Practic	0ŧ	JACOB TEST	- I
BODY SURFAC	EE ADEA A 100 m 100 m								(111)
DiaGNOSIS CO Search by Nar	DDE me				Search by Code				
*Select Diagn	osis								Search
					O Next 🔊				
				8-0 1895; m Phane (288)-457(7000) (1	ngeng M 2017 Praditional Ad ognacionaria Information China Sudar (000 j Insueton, Tesne Inform (1850) 400 -407 j Same (1771) 766 (0	121 LLA TRUJ ER 2000 10020 1			,
4 🛌	e & G (1 L D D &		<u>E et s @</u>		_	_	_	> * 1日 月 1 445PM

Press next to continue. On the Medical Oncology Treatment Information screen we will collect the information about the treatment. If you already have your Regimen ID you can simply enter it in the search box and select the regimen. Otherwise, scroll through the options listed to select or narrow your search using the options on the screen

If requested, select a Growth Factor code from the list or use the search to locate the Growth Factor. Check the box *No Growth Factor Support Requested at this time* if none is requested.



GROWI	GROWTH FACTOR SELECTION									
Search:		SEARCH								
	Growth Factor Code	Growth Factor Description								
Select	GF017	Oncology - Growth Factors: Darbepoetin Alfa (Aranesp) 10-100 mcg, SQ, QW, every 28 days, 6 cycles (J0881)								
Select	GF018	Oncology - Growth Factors: Darbepoetin Alfa (Aranesp) 150-300 mcg, SQ, QW, every 28 days, 6 cycles (J0881)								
Select	GF066	Oncology - Growth Factors: Darbepoetin Alfa (Aranesp) 200-300 mcg, SQ, day 1, every 14 days, 12 cycles (J0881)								
Select	GF065	Oncology - Growth Factors: Darbepoetin Alfa (Aranesp) 200-300 mcg, SQ, day 1, every 14 days, 6 cycles (J0881)								
Select	GF019	Oncology - Growth Factors: Darbepoetin Alfa (Aranesp) 500 mcg, SQ, day 1, every 21 days, 8 cycles (30881)								
Select	GF06B	Oncology - Growth Factors: Darbepoetin Alfa (Aranesp) 600 mcg, SQ, QW, every 28 days, 4 cycles (J0881)								
Select	GF069	Oncology - Growth Factors: Eltrombopag Olamine (Promacta) 100 mg, PO, QD, every 28 days, 2 cycles (J8499)								
Folget	CE070	Opening - Crewith Eastern: Eltremborne Olomine (Dremaste) 150 ma. DO. OD. maru 29 days 3 cucles (19/30)								
	No Growth Facto	or Support requested at this time								

Next select an Antiemetic Code from this list or use the search to locate it. Check *No Antiemetic Drug requested at this time* if none is required.

Availa	ble Antieme	tic Codes							
	Antiemetic Code	Antiemetic Drug							
Select	AE017	Oncology - Antiemetic: Aprepitant up to 125 mg, PO, up to 3 days (J8501)							
Select	AE043	Oncology - Antiemetic: Aprepitant up to 125 mg, PO, up to 9 days (J8501)							
Select	AE045	Oncology - Antiemetic: Dexamethasone Acetate up to 20 mg, IV, up to 12 days (J1094)							
Select	AE033	Oncology - Antiemetic: Dexamethasone Acetate up to 20 mg, IV, up to 4 days (J1094)							
Select	AE046	Oncology - Antiemetic: Dexamethasone Sodium Phosphate up to 20 mg, IV, up to 12 days (J1100)							
Select	AE034	Oncology - Antiemetic: Dexamethasone Sodium Phosphate up to 20 mg, IV, up to 4 days (J1100)							
Select	AE044	Oncology - Antiemetic: Dexamethasone up to 20 mg, PO, up to 12 days (J8540)							
Colorat	AC075	Onesland Antiamatic December 20 mars DO units / doin (DE/O)							
Select	ed Antiemet	tic Codes							
	Antiemetic Code Antiemetic Drug								
No Antie	emetic codes ha	ave been selected							
	lo Antiemetic D)rug requested at this time							



After the growth factor and antiemetic selections please choose the treatment site for this member.

Treatment Location

Location Type:

Select One

Freestanding Facility Hospital Inpatient Hospital Outpatient Physician Office

You will next see an overview of your selected regimen and support on the Treatment Screen

🗧 🕢 🔛 ile Edit Vi	https://test.portal.healthhelp. ew Favorites Tools Help	com/phoenio/MedOncTreatment.aspx	n 🖸 5 ≗ + Q	eatment inform	ation ×					- 0 × 0
(11) CONSER	r WELCOME JUNELLEN NEESE	i -							номе	REQUEST STATUS LOCOUT S-
										@
							ASSESSMENT		ANOMINEN	AUTHORIZATION
CURRENT P	ROCEDURE REQUEST FOR TE	STPATIENT, 20HN #RC07788042 DOB	2/15/1945							
2	Ordering Physician:	Dr. TESTDOCTOR, LAVANYA	Procedure (Regimen):	8L007 - On	cology - Bladder: Gemcitat	ine 1000 mg/m2, IV, days 1, 8, 15, every 28	8 days, 6 cycles, Cisplatin 70 m	g/m2, IV, day 2, every 28 days, 6 cycles	: (79201,79060)	
	Ordering Practice:	3ACOB TEST	Growth Factor:	None	91 - Envenienitant 150 mg /	if day1				
	procedure tracking at	10442000	Indication:	Bastrier Ca	ncer Locally Advanced or h	v, dey i Aetastatic Disease Einth line Therany				
			Diagnosis	CE2.0 - Mai	innant neonlasm of tripone	of blackler				
HEIGHT AND Height Weight Body Surfa	E feet, 8 riches 250 pounds at Area 2.32 m²									(CARCE)
TREATMENT	INFORMATION									
Proc Code	Description			Dooe	Unit of Measure	Number of Treatments Each Cycle	Cycles	Total Number of Treatmenta	Dispense Location	Benefit Type
BL007 - Or	cology - Biedder, Gemortabily	e 1000 mg/m2, 1V, days I, B, 15, every 28 d	leys, 6 cycles, Cisplatin 70 mg/m2, N	day 2, every 28	l days, 6 cycles (7920),29060	1				
20201	Gemcitabine 1000 mg	mQ, IV, days 1, 8, 15, every 28 days, 6 cycle	es.	1000.00	mpind	3	6	10	[felect One 🔍]	
29060	Cisplatin 70 mg/m2, IV	day 2, every 28 days, 6 cycles		70.00	maim2	1	6	6	Telect One	
UAE00064	91 - Fosacirepitarii 150 mit. IV. e	tev10%50				1				
21455	Foundriepitant 150 mg	W, day 1		150 00	mg	1	6	¥.	[telect One V]	
						Next 🔊				

You will see that the entire treatment plan is summarized including the number of cycles, doses and treatments per cycle. This is the advantage of using a regimen ID as all these details



are entered for you. Just select the dispense location Treatment Site or Pharmacy for each item.

Select the facility and appointment date on the next two screens. Your Authorization screen will provide the summary of your request. If approved, use the Print links to open the authorization or follow the instructions to upload your clinical documentation.

TOOS HEP MILLEN NEESE UEST FOR TESTPATIE! Clan: Dr. TESTDOC Ion: JACOB TEST King #: 10442656	IENT, JOHN BECOTTBER42 DOB: 20075 OCTOB, LAWAWA Procedure (Regime ST Crowth Factor: Antisettor: Disgnosis:	55 wij: BL007 - Oncology - Bladder Gemotasine 1000 mg/m2, IV, day None UM0000681 - Fosapreptant 100 mg, IV, day L. Dispensed as 15 Bladder Cancer Locally Advanced of Metatatic Disease Fist- CB70 - Malgnant neoplasm of trigone of bladder	s I. B. 15, every 28 days, 6 cycles; Cisplat 0.00 mg, 1 treatment(3) each cycle, 6 cy Line Therapy	n 70 mg/m2, 14, day 2, every 28 d cde(s) (21453)	nys, 6 cycles (39201,39	000) Imagin Addre Sched Appoin	g Facility: A ess: 2 Juling Phone: 0 trnent: 0	HOME B IOVANTAGE HEALTH S 373 64TH ST SW BYRO 05(913-1350 05(913-1350	EQUEST STATUS W CAMPUS 23808 N CENTER, MI 483	LOGOUT 7 5-7974(Kent)	
uest Fon TestPatie clan: Dr. TESTOOC (ce: 3ACOB TEST King #: 10442656	ENT, JOHN BRCOTTBOLZ DOB, 255/575 DCTOB, LAVANVA Procedure (Begime 37 Grewth Factor: Antisemetic Drug: Indication: Desgnosie	55 Nine BL007 - Oncology - Bladder Gencitabine 1000 mg/m2, IV, dey Nine UL40006491 - Posspineptant 150 mg //V, dey L Dispensed nis 15 Bladder Cancer - Localy Advanced or Matatatic Disasa First- C67.6 - Malgnant neipleon of trigone of bladder	s I. B. B. every 28 days, 6 cycles; Cisplat 000 mg, 1 treatment(s) each cycle; 6 cy Line Therapy	n 70 mg/m2, IV, day 2, every 28 di cieto (17453)	nys, 6 cycles (29201,39	00) imagin Addre Scheo Appoin	g Facility: A His: 2 Juling Phone: () tment: 0	IOVANTAGE HEALTH S 1973 64TH ST SW BYRO 606(913-1350 16/20/2010	W CAMPUS 23808 N CENTER, MI 493	7 15-7974(Kent)	
cian: Dr. TESTDOC los: JACOB TEST king #: 10442656	OCTOR, LAVANYA Procedure (Begime 57 Crewth Factor: Antennetic Drug: Indication Diagnosis:	n): BL007 - Oncology - Bladder - Gemolitabine 1000 mg/m3, H, day None UM000649 - Fossereptant 150 mg, H, day 1, Dissensed as 15 Bladder Cancer: Locally Advanced or Metastatic Disease Figst- CBT-0 - Maignant neightem of trigone of bladder	s I, 8, 15, every 28 days, 6 cycles, Oisplat 0.00 mg, 1 treatment(s) each cycle, 6 cy Line Therapy	in 70 mg/m2, IV, day 2, every 28 di cle(s) (21453)	iys, 6 cycles (79201,79	260) Imegin Addre Scheo Appoin	g Facility: A tss: 2 buling Phone: 0 tment: 0	IDVANTAGE HEALTH S 1373 64TH ST SW BYRO 606;913-1350 96/20/2018	W CAMPUS 23808 N CENTER, MI 493	7 15-7974[Kent]	
clan: Dr. TESTDOC los: JACOB TEST king #: 10442656	CCTOR_LAWAWA Procedure (Regime ST Growth Factor: Antienentic Drug: Indication: Diagnosis:	b) BLOD*-Oncology-Bladder-Cenchasine K000 mg/m2, W, day None WARD006401 - Posspreptant 500 mg, N, day L Dispensed as 15 Bladder Canter Locally Advanced of Mitatatat Disease First- CETO-Malignant neoplasm of trigone of bladder	s I, B, S, every 28 days, 6 cycles, Cisplat 0.00 mg, 1 treatment(s) each cycle, 6 cy Line Therapy	in 70 mg/m2, IV, day 2, every 28 di Icle(s) (71453)	iys, 6 cycles (39201,39	(iii) Imagin Addre Sched Appoin	g Facility: A sis: 2 fuling Phone: () tment: 0	IDVANTAGE HEALTH S 1973 64TH ST SW BYRO GIG913-1350 16/202018	W CAMPUS 23808 N CENTER, MI 493	7 15-7974(Kent)	
ioe: 34COB TEST king #: 10442656	ST Crowth Factor: Antiemetic Drug Indication Diagnosis:	None UME0006401 - Posspreptant 150 mg, Nr, day 1, Dispensed en 15 Bladder Cancer: Locally Advanced of Metastatic Disease. Fist- C67.0 - Malignant neoplasm of trigone of bladder	0.00 mg, 1 treatment(s) each cycle, 6 cy Line Therapy	cie(s) (21453)		Addre Scheo Appoin	tment: 0	1373 64TH ST SW BYRO 606/913-1350 96/28/2018	N CENTER, MI 493	15-7974(Kent)	
king #: 10442656	Antiemetic Drug: Indication Diagnosis:	UM50006491 - Fousemeltant 150 mg, N, day, Diseemeet as 15 Bladder Cancer: Locally Advanced or Metastalic Disease First- C67/0 - Malignant neoplasm of triggine of bladder	0.00 mg,1 treatment(s) each cycle, 6 cy Line Therapy	cie(s) (71453)		Scheo Appoint	tment: 0	636)913-1350 92/28/2018			
	Indication: Diagnosis:	Bladder Cancer. Locally Advanced or Metastatic Disease. First- Clif70 - Malignant neoplasm of trigone of bladder	Line Therapy			Appoint	tment: 0	90/20/2010			
	Diagnosis:	C67.0 - Malignant neoplasm of trigone of bladder						-10 KAR (1/10)			
	RC07788042										
	TESTRATIENT, JOH	N									
	TESTPLAN2										
	Dr TESTDOCTOR,	AVANYA									
Status Auth I	h Num DX Code	Diagnosis	Code	Drecedure	Devdering Facility	Appt Date	Appt Time	e Action	PC	ISID.	
Authorided TESTI	110442656 C67.0	Malignant neoplasm of tingone of bladder	BL007	Oncology - Bladder Cerrotabine 1000 mg/m2, IV, days I, 8, 18, every 28 days, 6 cycles, Cosptatin 70 mg/m2, IV, day 2, every 28 days, 6 cycles (29201,39060)	ADVANTAGE HEALTH SW CAMPUS	6/28/2018		Shintha	n 23	1087	
Authorized TESTI	N0442656 C67.0	Malignent neoplasm of trigone of bladder	LIAE0006491	Fittaprepitant 150 mg, IV, day 1, Dispensed as 150.00 mg, 1 treatment (b) each cycle, 6 cycle(b) (21453)	ADVANTAGE HEALTH SW CAMPUS	6/28/2018		litint/se	a 23	8087	
g your multiple pro bits for this member. P L	rocedure requests For authorized procedures, please many ree you can obtain the transaction orbito	neste at your indestruction number and print the authorization by	using the link above. For procedures in	review, you will be contacted by	a HealthHeip clinicia	un a ternety manuse	to discuss those	cases further. Please re	fer to your tracking	g namber if y	
A A A A A A A A A A A A A A A A A A A	atus Aut uthorited TES uthorited TES your multiple p is for this member which are observed back offices and these tables	Itestinolitikal, poin Itestinolitikal, poin Itestinolitikal, poin Itestinolitikal, poin Itestinolitikal, poin Dir Testinocrosel, point Interviewei Itestinolitikal, pointerviewei Interviewei Itestinolitestinolitikal, pointerviewei <	It STRATER CAN IT STRATE AND IN THE STRATEGY AND IN THE STRATEGY AND INTERPORTED INTERPORTED IN THE STRATEGY AND INTERPORTED INTERPORTED IN THE STRATEGY AND INTERPORTED	IESTIMULTUR, John IESTIMULTUR, John Di TESTICULUIANIA IESTICULUIANIA IESTICULUIANIANIANIANIANIANIANIANIANIANIANIANIANI	It SUMULING, ADM It SUMULING,	NEXIMPLICATION CONSTRUCTION CONSTRU	IEEE NUMBER 1.000 IEEE NUMBER 1.0000 IEEE NUMBER 1.0000 IEEE NUMBER 1.00000 IEEE NUMBER 1.0000 IEEE NUMBER 1.00000 IEEE NUMBER 1.000000000 IEEE NUMBER 1.000000000000000000000000000000000000	IEXANDALISATION CANNOT IE	IEEE NUMBER 1.000 // IEEE NUMBER IEEE NUMBER 1.000 // IEEE NUMBER 1.0000 // IEEE NUMBER IEEE NUMBER 1.0000 // IEEE NUMBER 1.00000 // IEEE NUMBER 1.0000 // IEEE NUMBE	ISSUELING, AND ISSUELING, AND <th co<="" td=""></th>	

Orthopedics (Musculoskeletal)

Musculoskeletal procedures involve several codes to complete the required services. One authorization request should be created for each body system to be treated on the same date of service at the same facility. For example, if a procedure is needed for the left knee and the right knee, these are considered separate. The only exception is the spine. Lumbar Spine, Cervical Spine and Thoracic spine should be submitted under one authorization.



Begin your authorization request starting with the Member ID on the home page and select Musculoskeletal (MSK) from the Procedure Type Selection on the Member Screen

PROCEDURE TYPE SELECTION							
Procedure Type							
Select One Cardiac Cath Cardiac Implantable and Wearable Devices Diagnostic Imaging Echocardiography Intervel Select proper Procedure Type							
Medical Oncology Musculoskeletal (MSK) Oncology Biopsy and Surgery Percutaneous Coronary Intervention (PCI) Radiation Therapy							
Sleep Transplant							

Continue your request by selecting the ordering physician and practice making sure all contact information is verified.

On the Procedure Screen you will first need to select the body system for this date of service.

SELECT BODY SYSTEM	× CANCEL
Knee	•

Once the body system has been selected you will be able to select your procedure codes. You will need to select all the codes to be performed for this patient on this body system and date of service.



← → [https://te	st.portal healthhelp.com/phoenix/ProcCa			-	□ × ħ★³
		INES TOUS THEP	номе	REQUEST STATUS	LOGOUT	æ•
PROCEDU	RE SELECTI	ON				
Modality:						
Proc Code:		SHARCH				
Availab	le Proced	Ure Codes Procedure Description		Modality	Body Syst	em
Select	27437	Arthroplasty, patella: without prosthesis		Arthroplasty	Knee	
Select	27438	Arthroplasty, patella; with prosthesis		Arthroplasty	Knee	^
Select	27440	Arthroplasty, knee, tibial plateau;		Arthroplasty	Knee	(I. I.
Select	27441	Arthroplasty, knee, tibial plateau; with debridement and partial synovectomy		Arthroplasty	Knee	
Select	27442	Arthroplasty, femoral condyles or tibial plateau(s), knee;		Arthroplasty	Knee	
Select	27443	Arthroplasty, femoral condyles or tibial plateau(s), knee; with debridement and partial synovectomy		Arthroplasty	Knee	
Select	27445	Arthroplasty, knee, hinge prosthesis (eg, Walldius type)		Arthroplasty	Knee	~
Folort	777.CC	Athrealistic lease conduls and alstasic model OD lateral compartment		Arthundurtu	Knon	
Selecte	d Proced	ure Codes				
	Procedure Code	Procedure Description		Modality	Body Syst	em
		Previous Next 🔊				

The Procedure Screen provides you with four easy ways to locate your procedure codes:

- Scroll through the list provided to locate your codes
- Select the Modality to narrow the list of available codes
- Enter the procedure code in the Proc Code box (returns the specific code)
- Use the Proc Desc box to enter a keyword, such as patella or tibial to narrow your list

PROCEDURE SELECTION	
Modality:)
Proc Code:	SEARCH
Proc Desc:)

Click on Select to choose a procedure code and you will see it in your Selected Procedure Codes list. Continue to search and select until all the codes are in the Selected Procedure list.



Available Procedure Codes							
	Procedure Code	Procedure Description	Modality	Body System			
Select	27437	Arthroplasty, patella; without prosthesis Ø Rectangular Snip	Arthroplasty	Knee			
Select	27438	Arthroplasty, patella; with prosthesis	Arthroplasty	Knee			
Select	27440	Arthroplasty, knee, tibial plateau;	Arthroplasty	Knee			
Select	27441	Arthroplasty, knee, tibial plateau; with debridement and partial synovectomy	Arthroplasty	Knee			
Select	27442	Arthroplasty, femoral condyles or tibial plateau(s), knee;	Arthroplasty	Knee			
Select	27445	Arthroplasty, knee, hinge prosthesis (eg, Walldius type)	Arthroplasty	Knee			
Select	27446	Arthroplasty, knee, condyle and plateau; medial OR lateral compartment	Arthroplasty	Knee 🗸			
Palsas 77/20 Buildion of total lines attendatus with as ultitus a silouradi 1 announces							
Selecte	ed Procedu	re Codes					
	Procedure Code	Procedure Description	Modality	Body System			
Remove	27447	Arthroplasty, knee, condyle and plateau; medial AND lateral compartments with or without patella resurfacing (total knee arthroplasty)	Arthroplasty	Knee			
Remove	27443	Arthroplasty, femoral condyles or tibial plateau(s), knee; with debridement and partial synovectomy	Arthroplasty	Knee			

Use the Remove link to take away any selected codes that are not needed. Make sure all the codes for the body system and date of service are selected before clicking next to continue. If additional body systems are to be requested a separate procedure request will be needed.

On the next screen select the indication from the drop list. Continue to the Diagnosis code. You may search by code or by description. User the primary diagnosis code if there is more than one.

Procedure Description: Conversion of previous hip surgery to total hip arthroplasty, with or without autograft or allograft						
Select Indication						
Total Hip Arthroplasty: Initial Surgery		~				
DIAGNOSIS SELECTION						
See My Recent DX Codes						
Search by Name	Search by Code					
	(M16.11	Search				
*Select Diagnosis						
Select One						
M16.11 Unilateral primary osteoarthritis, right hip						
Procedure Modifier						
Riaht		•				

On the same screen use the drop list to select the Requested Location Information



Press next to continue

On this screen please all the Assessment questions and check each question that applies to this patient. Checking the question indicates yes, leaving the question unchecked indicates no or unknown.

File E	∂ 🧖 dit V	https://test.portal.healthhelp. fiew Favorites Tools Help	com/phoenix/Protos‡ 🍳 👻 🗟 Assessment Page	× 🝘 Member List	WINS HEALTHHELP - Contact	□_× ↑★♡
(11)	CONSU	NLT WELCOME JUNELLEN NEESE			номе	REQUEST STATUS LOGOUT 도+
		MEMBER	PROVIDER PROCEDURE	ASSESSMENT	PACILITY APPOINTMENT	
CUR	RENT I	PROCEDURE REQUEST FOR TE	STPATIENT, LAVANYA #CL000111 DOB: 1/1/1989			
6	. 8	Ordering Physician:	Dr Bach John	Modality / Body System:	MPSG none	
Ē		Ordering Practice:	University Physician Associates	Indication:	Total Hip Arthroplasty: Initial Surgery	
		Procedure Tracking #:	10442816	Diagnosis:	M16.11 - Unilateral primary osteoarthritis, right	hip
		Procedure:	27132 -	Assessment Info:	Clover Health / Clover Health TX Green	
ASS	ESSME al Hip /	NT PANEL Arthroplasty: Initial Surgery				× CANCEL
Sv	mptom	ns				
	Hip p Limit	pain and associated functional o ted range of motion, antalgic or	disability which interferes with ADLs Trendelenburg gait present			
Fir	ndings					
<	Oste	oarthritis				>



Depending on the procedures and indications selected you may have additional questions. Please review and answer then press next to continue your MSK request with the Facility and Appointment screens.

You will return to the procedure page for the next code you selected. Select the Indication for this procedure code. You will notice that the remaining data is already completed for you so press next to move forward. Answer any clinical questions. The facility and appointment is already completed.

NOTE: If you change the facility and/or appointment date the new information applies to all selected procedures.

Once all procedure related data is competed your final screen will list a summary of all requested procedures. When all procedures meet criteria for an immediate authorization you will be able to print your authorization from this screen or from your WebConsult home screen.

If your case is in clinical review follow the Clinical Review guidelines found in this document.

CLINICAL REVIEW PROCESS

If we need additional information or the case is in clinical review use the Upload Documents link provided on the Authorization page or the link on your home screen.



Consultation Status							
Thank you for completing your multiple procedure requests							
One or more of your multiple procedure requests require clinical review. To assist us with the review process, please fax at minimum the last two office visit notes (if available) and any previous laboratory or radiology test results to fax number: 800-627-9135. If a patient is at a facility without prior authorization of services, please call our clinical review team now at (877) 883-5690. Please have your clinical information related to this request available at the time of your call in order for us to help you promptly.							
For your convenience and to ensure proper routing, click here for a fax coversheet.							
Please review multiple requests for this member. For approved procedures, please make note of your Reference Number and print the authorization by using the link above.							
Please refer to your tracking number if you contact us about this request. For assistance with your online requests, you may contact Program Support at 1-800-546-7082. "Please note that the Program Support Team does not make any clinical determinations, however, they are happy to assist you with any corrections or updates as well as general assistance with other steps in processing your consultation.							
To upload documents, please drag your files to the box below. Drag and drop file(s) here Or Browse Upload Files							
Online transactions are normally not faxed because you can obtain the transaction online. We fax only when the provider office is on the phone to confirm fax number for HIPAA reasons.							

10441147	KIMBERLY CHANEY	70553	Phoenix	5/8/2018	Waiting for Clinical Review	Cancel or Change	Upload
10441146	DAVID RIDIMAN	70450	Phoenix	5/8/2018	Waiting for Clinical Review	Cancel or Change	Upload

By uploading your clinical information using these links your files will be delivered directly to our clinical team.

If you would like a copy of our Clinical Guidelines please contact us or ask your nurse reviewer.

STATUS

The authorization requests submitted under your login within the last 14 days are listed on your home screen. Additional status queries can be entered using the Request Status link