

# DID YOU KNOW

WebStatus is your one-stop place for status and information about your requests

Check status and manage your authorizations the smart & easy way!

## Need Access?

Enroll online or contact Program Support at [RCSupport@HealthHelp.com](mailto:RCSupport@HealthHelp.com) or call (800) 546-7092 today

## Login and View

Login any time to view cases for any physician or facility you have access to in your WebStatus user profile.

[www.healthhelp.com/WebStatus](http://www.healthhelp.com/WebStatus)



Obtain the exact status of authorizations



Know what your next steps are, if any are needed



Learn if your clinical documents were received and what documents were collected



Obtain the codes that were approved, and



Print a copy of the approved authorization

## Helpful information you will see in WebStatus:

- The **NEXT STEP** area will show you what actions are needed
- Even more detail is available under **ACTIONS**
  - Select **VIEW** to see the case summary for more detail such as
    - Procedure code(s) approved
    - Diagnosis code
    - Assessment questions answered
    - Facility and appointment information
    - Clinical documents uploaded, date uploaded
  - Select **PRINT** to print your approved authorization with authorization number, case details and authorization dates

## Pro tips

- Web users: Subscribe to daily status emails
- Keep your contact info updated
- Verify privileges so you are able to see all cases managed by your practice or facility
- Attend a webinar

## Verify Case Details

- Confirm clinicals are uploaded
- Verify procedure codes, and case details
- See the validity dates of your authorization