

Use this guide to understand the proper use of STAT. Remember, emergencies should always be referred to the ER!

DID YOU KNOW

Inappropriate use of STAT is a compliance matter & all cases are subject to audit

STAT Definition

An expedited determination is a situation where the timeframe of the standard decision-making process could seriously jeopardize the life or health of the patient or could jeopardize the patient's ability to regain maximum function.

Review the Guidelines

A review of the clinical guideline may help determine the likelihood of approval and you'll know what information will be required

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What is NOT an urgent request...

- Scheduling convenience - please submit your request and allow time for approval before scheduling
- The test or procedure is very important -we understand, but that still does not fall under the definition of a STAT request
- Tests ordered prior to consult with a specialist
- The patient would like answers right away
- Provider/scheduler forgot to submit the request
- Internal office staff trying to "finish things up" before a vacation or holiday

Submit these requests as Normal, not STAT

Pro tips for getting all your requests completed efficiently!

- Subscribe to daily status emails
- Keep your contact info updated
- Verify privileges so you are able to see all cases managed by your practice or facility
- Attend a webinar for all the best practice tips
- Use online chat for help locating facility or other navigation questions
- Upload your clinicals online

Verify Case Details

- Confirm clinicals are uploaded
- Verify procedure codes and case details