

CardiacSite Online Quick Reference

Program Support:

- Email: SiteSupport@HealthHelp.com
- Phone: 1 800 506 2560
- Fax: 1 800 546-7081

Login and Assessment Access - To login and access your CardiacSite password now, please go to: <https://portal.healthhelp.com>. Please contact us if you would like your login resent or if you need any assistance logging in. Remember, your password is case-sensitive. Contact our program support team above if you need assistance with your password.

CardiacSite Assessment - CardiacSite is a safety and quality program designed to assess cardiac catheterization labs and hybrid suite facilities including facility requirements, qualifications of personnel, and appropriateness of equipment, and quality and safety policies for performing interventional procedures. By evaluating facilities through the CardiacSite program, health plans can ensure that its network of interventional cardiology facilities follow industry best-practices and deliver safe, quality care to their patients.

The assessment consists of four online modules:



Facility Information includes facility standards, demographics including location and contact information. Certified facilities are required to provide updates to phone numbers and contact information.



Radiology systems and equipment covers basic information about each of the devices/systems utilized at the cardiac catheterization lab and/or hybrid suite facility.



Professional Qualifications asks about the operators of the Cath Lab equipment, support staff and the physicians who interpret the results. Each facility is required to submit the expiration date for some licenses as well as the NPI number for the organization and the Medical Director



Quality & Patient Safety includes questions about the recommended safety and quality measures that all cardiac catheterization providers must meet

Completing the Assessment Online - The easiest way to enter information is to do it online. Return as many times as you like - You can work on this online assessment at as many different locations and times as you like. Remember to log out when you end each session to be sure the data you entered is confirmed and recorded.

Attestation - The information you provide will be carefully examined. The accuracy of your responses is very important. The information you submit should be reviewed by the medical director, practice manager, or officer of the company.

General instructions - If you are responsible for more than one location that provides interventional services, even though they are managed by the same organization, you must prepare one assessment for each location. Click on *Add Facility* and register for each physical location that provides interventional services. You will be able to manage all locations under one login. We can assist you with registration for multiple locations.

Status of your CardiacSite Assessment - After you have completed your facility assessment your screen will display your results and any next steps. You will also be notified with any opportunities for improvement if deficiencies are found. Facilities that are granted CardiacSite Certification are listed online at <https://www.healthhelp.com/benefits-management-offerings/cardiac-site/>.